

Loan Operations Conference

06 June 2019, London



Welcome address & introduction

Nigel Houghton, Managing Director – LMA



LMA Conference QR Code

- Don't forget to use the conference QR code to access all the content from today in electronic format
- Go to page 15 of the delegate booklet for further instructions or visit the LMA registration desk.

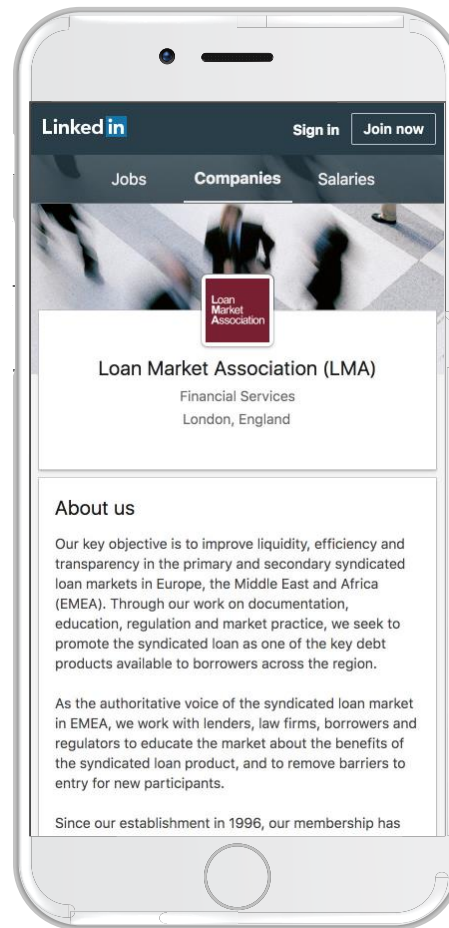


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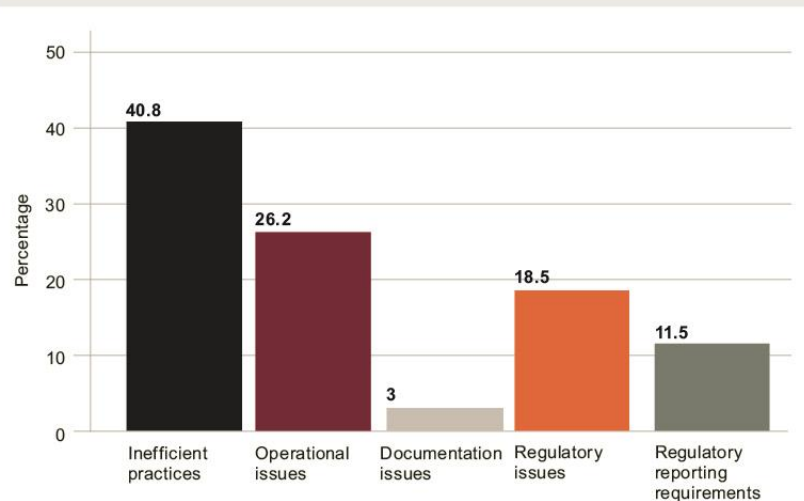
[linkedin.com/company/loanmarketassociation](https://www.linkedin.com/company/loanmarketassociation)



What is the biggest challenge currently facing loan operations teams?

Question 1:

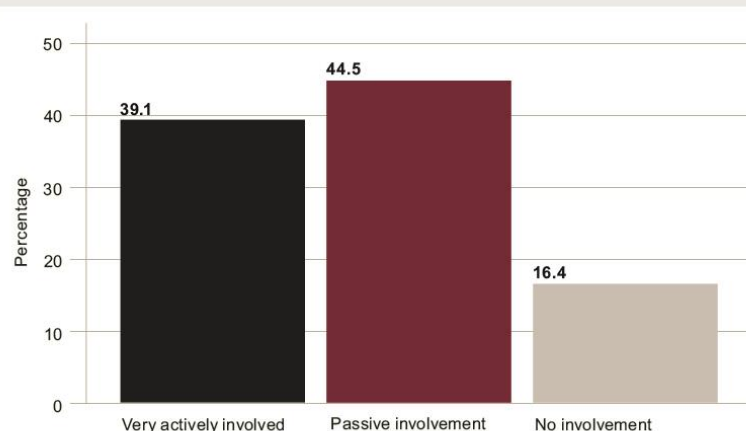
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How involved is your agency documentation team in the structuring of new transactions?

Question 2:

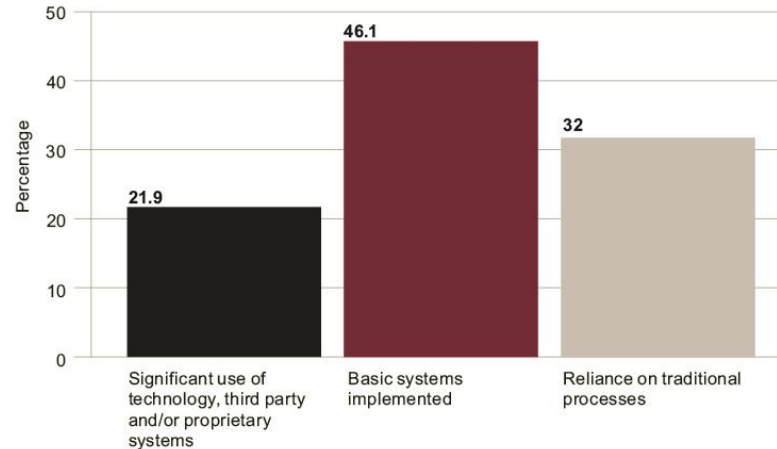
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How would you describe the level of automation within your agency and loan operations functions?

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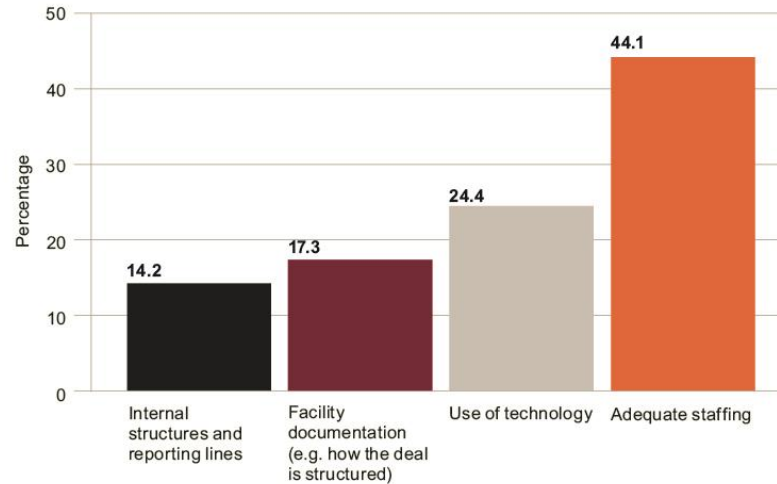
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What has the most impact on agent efficiency?

Question 4:

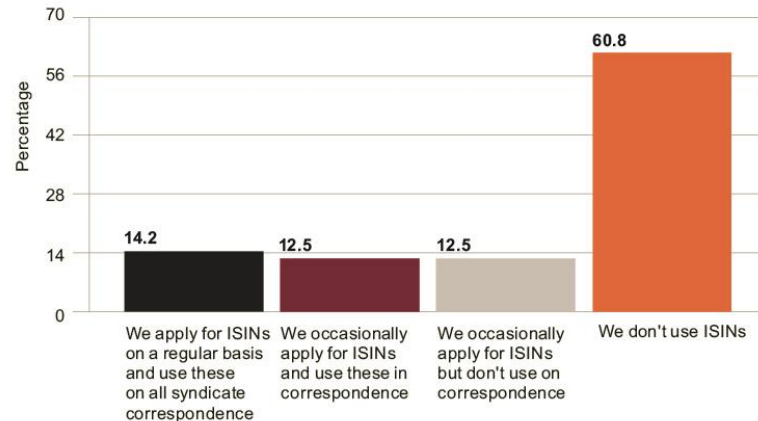
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The use of loan identifiers can have significant operational efficiency benefits. To what extent does your institution use third party identifiers?

Question 5:

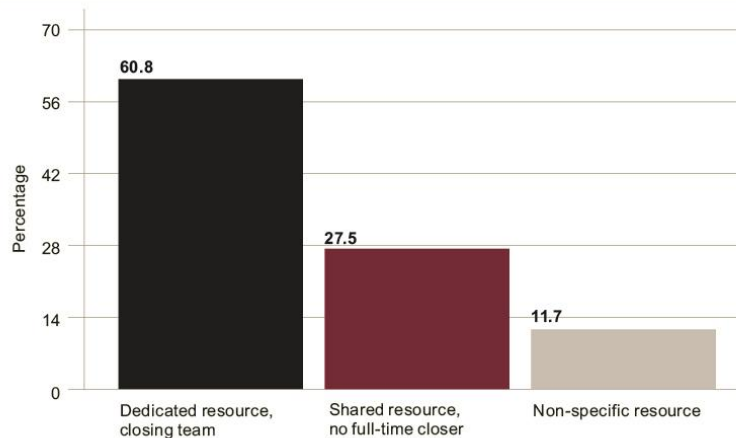
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When your institution engages in secondary market transactions, who manages the closing process?

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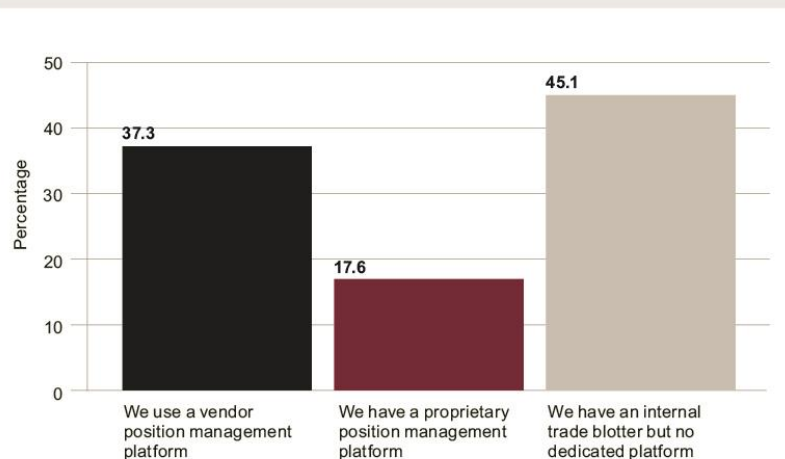
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What kind of systems do you use to manage secondary trading?

Question 7:

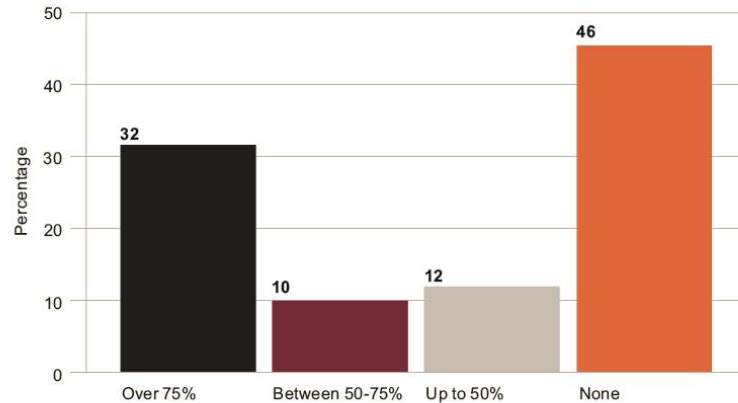
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What percentage of par trades do you settle via ClearPar?

Question 8:

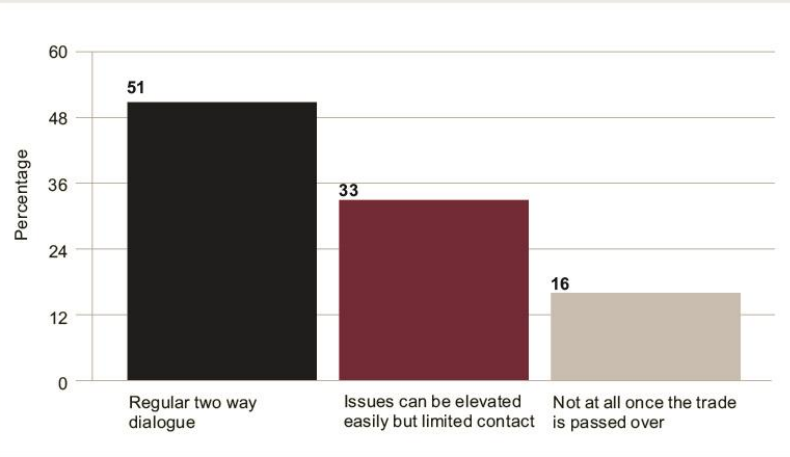
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How engaged is the front office secondary team with the closing function?

Question 9:

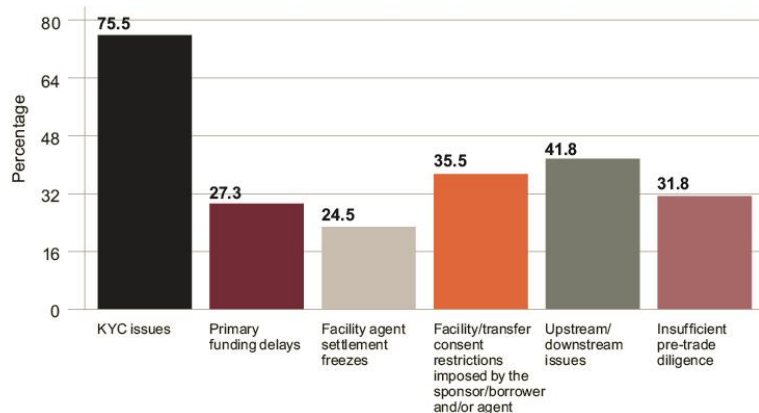
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What would you consider to be the top 3 causes of settlement delays in the secondary market today? (Multiple selection)

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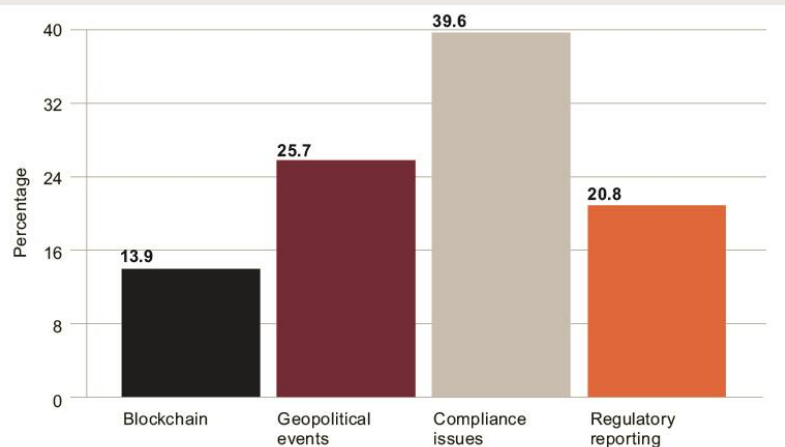
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